

Stakeholder Engagement

Fostering Partnerships for Sustainable Growth

Approach to Stakeholder Engagement

At JSW Energy, stakeholder engagement is a strategic priority, embedded within our approach to sustainable business practices. We engage proactively with a diverse set of stakeholders – including employees, investors, communities, regulators, suppliers, and customers—through structured dialogues, feedback mechanisms, and transparent communication channels.

Guided by mutual respect, responsiveness, and alignment with our core values, our engagement approach focusses on understanding stakeholder expectations and integrating their perspectives into decision-making, risk management, and strategy development. Transparency, responsiveness, and regular communication are critical to building trust and long-term relationships. The approach enables us to ensure inclusivity, grievance redressal mechanisms, and ensure that our growth remains inclusive, responsible, and aligned with long-term value creation.

Stakeholder Engagement Process

At JSW Energy, we recognise stakeholder engagement as a critical enabler of sustainable growth and strive to align stakeholder priorities with our strategic objectives. Through consistent communication and proactive engagement with all stakeholder groups – including marginalised communities



impacted by our operations – we ensure that diverse perspectives are understood and effectively addressed.

This inclusive and responsive approach enhances our risk management practices while fostering a shared sense of accountability and long-term value creation.

Stakeholder Prioritisation & Engagement

We adopt a structured approach to identify and prioritise stakeholders based on their influence and impact on our operations, ensuring meaningful and continuous engagement through multiple channels. This enables us to effectively address stakeholder expectations and integrate their feedback into our decision-making processes.

For detailed information on stakeholder mapping, prioritisation, and engagement mechanisms, please refer to the BRSR section available at the link provided on Page no. 348

Stakeholder Engagement Policy

JSW Energy is committed to proactive and transparent stakeholder engagement through its formal Stakeholder Engagement Policy, which guides the identification, prioritisation, and continuous interaction with key stakeholders. The policy ensures that stakeholder feedback is systematically integrated into business strategy, risk management, and sustainability initiatives. Oversight is driven by senior management and the Board, ensuring accountability, effective grievance redressal.

Stakeholder Feedback & Grievances

We maintain structured mechanisms to capture, address, and resolve stakeholder feedback and grievances in a timely and transparent manner.

For Stakeholder group and frequency of engagement, refer BRSR Page no. 347 and 350